

Name: _____ Class: _____ Date: _____

Chapter 02: Direct Practice: Domain, Philosophy and Roles

Multiple Choice

1. Which of the following was the predominant social work method prior to 1970?

- a. Casework
- b. Group work
- c. Clinical practice
- d. Direct practice

ANSWER: a

2. Which of the following statements is true of the evolution of group work as a practice method?

- a. Group workers practiced in settlement houses and neighborhoods.
- b. The units targeted by group workers were very small.
- c. Group workers' objectives addressed broad social problems such as discrimination.
- d. Group work was characterized by broadly defined remedial efforts.

ANSWER: a

3. According to the philosophy of direct practice, social workers aim to assist in the empowerment of their clients by:

- a. removing the clients from their own environment.
- b. coercing the clients' families and friends into changing their behavior.
- c. making difficult decisions for the clients.
- d. assisting the clients in accessing critical resources.

ANSWER: d

4. According to the philosophy of direct practice, if clients' current problems are influenced by past relationships and concerns, they can be alleviated by:

- a. focusing on present choices.
- b. focusing extensively on the past.
- c. ignoring present external influences.
- d. stressing past weaknesses.

ANSWER: a

5. Juanita is a single mother with a young child. In the context of system linkage roles, which of the following is an example of a social worker functioning as a broker for Juanita?

- a. A social worker resolving a conflict between Juanita and her child's teacher
- b. A social worker responding to Juanita's request to locate a children's counselor
- c. A social worker encouraging Juanita to enroll in a parenting class
- d. A social worker assessing Juanita's need for home-delivered meals

ANSWER: b

6. In the context of direct practice, which of the following is a system linkage role of social workers?

- a. The role of policy developer
- b. The role of case manager
- c. The role of planner
- d. The role of researcher

Chapter 02: Direct Practice: Domain, Philosophy and Roles

ANSWER: b

7. Mr. Smith is elderly and is unable to drive to the grocery store and the pharmacy. Daniel, his social worker, coordinates with the grocery and the pharmacy store owners and arranges for groceries and medicines to be delivered to Mr. Smith's home. In this context, Daniel plays the role of:

- a. arbitrator.
- b. program developer.
- c. case manager.
- d. procedure developer.

ANSWER: c

8. When Irvine, an elderly woman, is denied the pension benefits of her deceased husband, she requests the assistance of Finn, a social worker at the senior resource center. Finn listens neutrally to both the parties and provides a resolution for the conflict between them. In this context, Finn plays the role of _____.

- a. consultant
- b. organizational analyst
- c. supervisor
- d. mediator

ANSWER: d

9. In the context of direct practice, which of the following is a system maintenance and enhancement role of social workers?

- a. The role of team member
- b. The role of program developer
- c. The role of case manager
- d. The role of broker

ANSWER: a

10. When social workers provide strategies for engagement and assist staff in linking assessment with intervention plans and evaluation, they are performing the role of _____.

- a. advocate
- b. organizational analyst
- c. supervisor
- d. consultee

ANSWER: c

11. In order to select interventions that can be evaluated, to evaluate the effectiveness of their interventions, and to systematically monitor the progress of their clients, direct practitioners need to play the role of _____.

- a. beneficiary
- b. consultee
- c. researcher
- d. donor

ANSWER: c

12. Which of the following statements is true of a single-subject research design?

Chapter 02: Direct Practice: Domain, Philosophy and Roles

- a. It prevents practitioners from obtaining measures of the extent of problem behaviors before implementing interventions.
- b. It prevents practitioners from implementing interventions aimed at decreasing the frequency of positive but insufficient behaviors.
- c. It provides a baseline against which the results of interventions to eliminate problem behaviors can be assessed.
- d. It enables practitioners to rate goal achievement on a scale with points assigned after rating is completed.

ANSWER: c

13. Which of the following is a criticism of evidence-based practice?

- a. It recognizes evidence-based practice models that are relevant only to minority cultural groups.
- b. It disregards the models that rely on research validated by the dominant culture.
- c. It relies heavily on client experience.
- d. It relies heavily on the practitioner as the expert.

ANSWER: d

14. When working as a planner, a social worker might:

- a. resolve victim–offender situations.
- b. mediate conflicts between divorcing partners.
- c. develop after-school transportation services.
- d. advocate pension policies to enhance social justice.

ANSWER: c

15. In the context of the system development roles of direct practitioners, policy developers:

- a. support for-profit businesses who lobby for legislation that is favorable for their companies.
- b. participate in policy development concerned with the needs of a broad community.
- c. actively participate in decision-making processes related to the needs of a circumscribed target group.
- d. secure resources and special privileges for their staff and organization.

ANSWER: b

TUTORIAL QUIZZES

16. Which of the following statements is true of clinical practice in a managed care environment?

- a. It focuses on specific problems, strengths, and resources.
- b. It has a free and unstructured form.
- c. It develops intangible objectives for each session.
- d. It focuses solely on following a family system model.

ANSWER: a

17. A social worker is counseling a woman who is dealing with the loss of her family. The services of the social worker in the given scenario fall under the category of:

- a. research services.
- b. direct provision of services.
- c. system linkage services.
- d. system development services.

Chapter 02: Direct Practice: Domain, Philosophy and Roles

ANSWER: b

18. In the context of system linkage roles, if a social worker works with and/or on behalf of clients to obtain services and resources that would not otherwise be provided, he or she is performing the role of _____.

- a. broker
- b. case manager
- c. client advocate
- d. coordinator

ANSWER: c

19. The obligation to assume the role of _____ has been reaffirmed most recently in the National Association of Social Workers (NASW) Code of Ethics, which includes support for the activities performed by social workers in pursuit of the professional mission (NASW, 2008a).

- a. planner
- b. procedure developer
- c. client advocate
- d. consultant

ANSWER: c

20. When a social worker pinpoints issues in agency structure, policy, or procedures that have a negative impact on service delivery, he or she is performing the role of:

- a. facilitator.
- b. organizational analyst.
- c. information disseminator.
- d. advocate.

ANSWER: b

21. In the context of the role of a team member, when a team is dominated by members from more powerful professions, social workers should:

- a. withhold their knowledge of resources.
- b. conceal their expertise in linking clients with resources.
- c. desensitize team members to client strengths.
- d. advocate for a more holistic approach.

ANSWER: d

22. _____ is a process whereby an expert enables a social worker to deliver services more effectively to a client by increasing, developing, modifying, or freeing the worker's knowledge, skills, attitudes, or behavior with respect to the problem at hand.

- a. Mediation
- b. Supervision
- c. Consultation
- d. Coordination

ANSWER: c

23. Social workers assume the role of _____ when they need expert knowledge from psychiatrists, psychologists, and

Chapter 02: Direct Practice: Domain, Philosophy and Roles

other social workers who possess high levels of expertise related to certain types of problems, for example, substance abuse.

- a. counselor
- b. facilitator
- c. consultee
- d. arbitrator

ANSWER: c

24. The term _____ is defined as the incorporation of available research evidence into practice efforts.

- a. practice-informed research
- b. consultation
- c. evidence-based practice
- d. mediation

ANSWER: c

25. In the context of the system development roles of direct practitioners, if a social worker forms a support group for rape victims, he or she is playing the role of _____.

- a. organizational analyst
- b. policy developer
- c. program developer
- d. procedure developer

ANSWER: c

Essay

26. The title of clinical social worker has special significance in some states. Discuss the reasons for this special significance.

ANSWER: Answers may vary. The title of clinical social worker has special significance in some states because an advanced license is labeled as “clinical.” In such states, licensing provisions are such that diagnosis and treatment of mental health difficulties requires that the provider have a clinical license or be under the supervision of a person with such a license. Achievement of such a license is based on completion of specified hours in training and supervision as well as completion of an exam. Holding such a license then becomes a required credential for social workers to be eligible for third-party reimbursement for delivering psychotherapy or counseling.

27. It is well documented that African American children are overrepresented in the child welfare system in the United States. Briefly explain the meaning of this statement. What would a social worker do while functioning as an organizational assessor in such a situation?

ANSWER: Answers may vary. The fact that African American children are overrepresented in the child welfare system means that a greater proportion of Caucasian children are returned to their parents after child welfare assessments. The reasons for this disproportion are complex and not tied to any one factor. Engaging in the organizational assessor role, social workers in child welfare would examine the decisions made in the system. They would then try to make sure that resources such as family group decision making are especially available to families of color as that resource is promising as a way to safely preserve families.

28. Social workers serve as consultants to members of other professions and to other social workers in need of their special expertise. List three examples where social workers act as consultants to other professionals.

Name: _____ Class: _____ Date: _____

Chapter 02: Direct Practice: Domain, Philosophy and Roles

ANSWER: Answers may vary. Social workers serve as consultants to members of other professions and to other social workers in need of their special expertise. Following are three examples where social workers may provide help to other professionals:

- They may provide consultation to school personnel who need assistance in understanding and coping with problem students.
- They may provide consultation to health care providers who seek assistance in understanding a patient's family or ethnic and cultural factors.
- They may provide consultation to court staff regarding matters that bear on child custody decisions and decisions about parole and probation.