

## **CHAPTER 2—HEALTH CARE SETTINGS AND THE HEALTH CARE TEAM**

### **MULTIPLE CHOICE**

1. Which of the following best describes the form of medical practice management in which the provider's personal property is attached and may be sold if the business fails?
- Chapter S corporation
  - Limited partnership
  - Professional service corporation
  - Sole proprietorship

ANS: D                      PTS: 1                      DIF: Easy                      REF: Page 25  
NAT: ABHES: MA.A.1.4.f | CAAHEP: IX.C.6 | CAAHEP: IS.A.2-3

2. Which of the following is NOT considered a type of managed care operation?
- Health maintenance organization
  - Preferred provider organization
  - Group practices
  - Independent provider association

ANS: C                      PTS: 1                      DIF: Moderate                      REF: Page 26  
NAT: ABHES: MA.A.8.r | CAAHEP: VII.C.2

3. Which of the following statements best describes a health maintenance organization (HMO)?
- Providers are employees of the organization.
  - The provider holds exclusive rights to all aspect of the medical practice.
  - Patients can drop in for treatment whenever they need care.
  - One provider sees and treats all of the patients.

ANS: A                      PTS: 1                      DIF: Easy                      REF: Page 26  
NAT: ABHES: MA.A.1.8.u | CAAHEP: VII.C.1

4. Which of the following best describes the process of screening in the medical office setting?
- A diagnosis can be made.
  - Patients' needs are assessed and prioritized.
  - Patients are taken in the order in which they arrive.
  - Patients determine their own needs.

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 27  
NAT: ABHES: MA.A.1.9.a-f | CAAHEP: I.A.1

5. Which of the following allied health professionals is trained in the art of drawing blood for diagnostic laboratory testing?
- Physical therapy assistant
  - Phlebotomist
  - Health unit coordinator
  - Pharmacy technician

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 35  
NAT: ABHES: MA.A.1.3.c | CAAHEP: I.A.1

6. Which of the following is NOT a true statement of nurses' education?
- Nurses are licensed by the state in which they practice.
  - Nursing students complete a minimum of a 4-year course of study at a state-approved school of nursing.
  - Training is oriented to bedside care.
  - CAAHEP is not responsible for nurse education and accreditation.

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 31  
NAT: ABHES: MA.A.1.11.b.9 | CAAHEP: IX.C.5

7. Which of the following best describes the alternative medicine modality of homeopathy?
- a. A massage technique applied to pressure points on the body
  - b. The application to the body or inhalation of essential oils of aromatic plants
  - c. The use of remedies made from naturally occurring plant, animal, or mineral substances
  - d. The use of images or symbols to train the mind for relief or anxiety

ANS: C                      PTS: 1                      DIF: Easy                      REF: Page 32

8. How many years of a residency program is required for newly graduated M.D.s choosing to specialize in family practice, internal medicine, or pediatrics?
- a. 2 years
  - b. 3 years
  - c. 4 years
  - d. 5 years

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 28  
NAT: CAAHEP: IX.C.5

9. Which of the following best describes the type of medical office practice in which providers network to offer discounts to employers and other purchasers of health insurance?
- a. Solo proprietorship
  - b. Preferred provider organization
  - c. Health maintenance organization
  - d. Independent practice association

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 25  
NAT: CAAHEP: VII.C.1

10. Which of the following is an eye specialist?
- a. Ophthalmologist
  - b. Orthopedist
  - c. Otolaryngologist

ANS: A                      PTS: 1                      DIF: Easy                      REF: Page 29  
NAT: CAAHEP: IX.C.5

11. Which of the following best describes how alternative health therapies are being perceived?
- a. As taking care of oneself
  - b. The first step before seeing a medical provider
  - c. A complement to traditional health care
  - d. A replacement for traditional health care

ANS: C                      PTS: 1                      DIF: Easy                      REF: Page 28

12. Concierge care does not offer patients which of the following?
- a. Free parking
  - b. Coordination of any specialist referrals
  - c. Hospitalization coverage when needed
  - d. Home or work visits as needed

ANS: C                      PTS: 1                      DIF: Moderate                      REF: Page 26

13. Which of the following does not apply to the role of a medical assistant?
- a. Performing a venipuncture
  - b. Interpreting diagnostic images
  - c. Insurance coding and billing
  - d. Administering an injection

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 32  
NAT: ABHES: MA.A.1.e | CAAHEP: IX.C.7

14. Which of the following best describes the purpose of managed care?

- a. Control patient access to providers
- b. Provide quality health care while containing costs
- c. Limit access to specialists
- d. Provide care only when patients truly need it

ANS: B                      PTS: 1                      DIF: Moderate                      REF: Page 26  
 NAT: ABHES: MA.A.8.u | CAAHEP: VII.C.1

15. Mrs. J. has just seen her provider. As she pays her co-payment, she says “Oh dear, the doctor told me to see someone, but I can’t remember what he said. I get so confused.” You ask her the reason for seeing her provider. She explains that a reoccurring rash on her legs has been bothering her, and her provider wants the other doctor to examine the rash and treat her if possible. Although you will first check with her provider, you are sure she is to see which of the following?

- a. Chiropractor
- b. Orthopedist
- c. Dermatologist
- d. Cardiologist

ANS: C                      PTS: 1                      DIF: Moderate                      REF: Page 29  
 NAT: ABHES: MA.A.1.5.b | CAAHEP: I.A.1-3

16. Which of the following allied health professionals practice medicine under the direction and responsible supervision of providers and surgeons?

- a. Registered health information technician
- b. Physician’s assistant
- c. Surgical technologist
- d. Physical therapist

ANS: B                      PTS: 1                      DIF: Moderate                      REF: Page 36  
 NAT: ABHES: MA.A.1.3.c | CAAHEP: IX.C.5

17. Twenty-five percent of urgent care patients do not have which of the following?

- a. Primary care physician
- b. Insurance
- c. Time to see their primary physician
- d. Money to see their primary physician

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 26  
 NAT: ABHES: MA.A.8.r | CAAHEP: VII.C.a | CAAHEP: VII.P.2 | CAAHEP: VII.A.3

18. Approximately how many boutique operations are there in the United States?

- a. Under 1000
- b. 2000-3000
- c. Over 5000
- d. Over 10000

ANS: C                      PTS: 1                      DIF: Easy                      REF: Page 26

19. In 2007, how much of the world’s population relied on alternative medicine?

- a. 25% to 35%
- b. 45% to 55%
- c. 65% to 80%
- d. 75%

ANS: C                      PTS: 1                      DIF: Easy                      REF: Page 27

20. Who best knows the patient’s body and financial situation?

- a. The doctor
- b. The patient
- c. The insurance company
- d. The physician

ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 30

21. Which of the following is not recognized by the WHO as potentially treatable by acupuncture?

- a. Gynecological Disorders
- c. Pain

b. Cancer

d. Psychological disorders

ANS: B

PTS: 1

DIF: Easy

REF: Page 31

## MATCHING

*Match the specialty or practice with the appropriate description.*

a. emergency medicine

d. otolaryngology

b. internal medicine

e. pediatrics

c. urology

1. treats diseases of children and adolescents
2. treats disorders of the ear, nose, and throat
3. treats long-term and chronic conditions and provides comprehensive care
4. evaluates and treats medical conditions resulting from trauma or sudden illness
5. treats disorders of the urinary tract

1. ANS: E                      PTS: 1                      DIF: Easy                      REF: Page 29  
NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.3
2. ANS: D                      PTS: 1                      DIF: Easy                      REF: Page 29  
NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.3
3. ANS: B                      PTS: 1                      DIF: Easy                      REF: Page 29  
NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.3
4. ANS: A                      PTS: 1                      DIF: Easy                      REF: Page 29  
NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.3
5. ANS: C                      PTS: 1                      DIF: Easy                      REF: Page 29  
NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.3

## TRUE/FALSE

1. Medical schools in the United States do not currently offer courses in alternative medicine.

ANS: F

PTS: 1

DIF: Moderate

REF: Page 27

NAT: CAAHEP: IX.C.5

2. Most patients find there is very little difference between an M.D. and a D.O.

ANS: T

PTS: 1

DIF: Moderate

REF: Page 28

NAT: CAAHEP: IX.C.5

3. A pharmacy technician assists the pharmacist with the preparation and administration of medications.

ANS: T

PTS: 1

DIF: Moderate

REF: Page 35

NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.2

4. A nurse practitioner is a registered nurse with an advanced education and clinical experience in a branch of nursing.

ANS: T

PTS: 1

DIF: Moderate

REF: Page 36

NAT: ABHES: MA.A.1.3.c | CAAHEP: IV.P.3

5. A health unit coordinator receives on-the-job training or completes a 6-month to 1-year certification program.

ANS: T                      PTS: 1                      DIF: Moderate                      REF: Page 33  
NAT: CAAHEP: IX.C.5

6. In the medical field, it is appropriate to address a person qualified by education, training, and licensure to practice medicine as Doctor.

ANS: T                      PTS: 1                      DIF: Moderate                      REF: Page 27  
NAT: CAAHEP: IX.C.5

7. A medical doctor applies for a permanent license after completing a series of examinations and a minimum number of years of graduate medical education.

ANS: T                      PTS: 1                      DIF: Moderate                      REF: Page 28  
NAT: CAAHEP: IX.C.5

8. Continuing medical education (CME) requirements for doctors do not vary by state or professional organization.

ANS: F                      PTS: 1                      DIF: Moderate                      REF: Page 28  
NAT: CAAHEP: IX.C.5